



### **Consumer revocation instruction**

Consumers are entitled to a statutory right of withdrawal according to the following cancellation policy. A consumer is any natural person who enters into a legal transaction for purposes which can not be attributed primarily to their commercial or independent professional activity.

#### **Withdrawal:**

You have the right to withdraw from this contract within fourteen days without giving any reason. The revocation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the last goods.

In order to exercise your right of withdrawal, you must inform us (Boscoluce, Inh. Hubert Klamm, Tel: 0172 7628094, Email: [info@boscoluce.com](mailto:info@boscoluce.com)) by means of a clear statement (eg. a letter sent by post, or e-mail) about Inform your decision to withdraw from this contract. You can use the attached model withdrawal form, which is not required.

In order to maintain the cancellation period, it is sufficient for you to send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

#### **Consequences of the cancellation:**

If you withdraw from this Agreement, we have selected all payments we have received from you, including delivery charges (except for the additional costs arising from choosing a different delivery method than the most favorable standard delivery we offer have to repay immediately and at the latest within fourteen days from the date on which the notification of your revocation of this contract has reached us. For this repayment, we use the same means of payment that you used in the original transaction, unless otherwise agreed with you; In no case will you be charged for this repayment fees.

We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return the goods to us immediately and in any event not later than fourteen days from the date on which you inform us of the cancellation of this contract. The deadline is met if you send the goods before the deadline of fourteen days. You bear the immediate costs of returning parcels of goods that can be shipped. They also bear the immediate return shipping costs of non-parcels. The costs for shipping with forwarding are estimated at about 80.00 to 200 EUR.

You only have to pay for a possible loss in value of the goods, if this loss of value is due to a handling that is not necessary for the examination of the nature, characteristics and functioning of the goods.

### **Exclusion or premature termination of the right of withdrawal**

The right of withdrawal does not exist with contracts

- for the supply of goods which are not prefabricated and for the manufacture of which an individual selection or provision by the consumer is authoritative or which are clearly tailored to the personal needs of the consumer;

The right of revocation expires early in contracts

- for the delivery of goods, if, due to their nature, they were inseparably mixed with other goods after delivery;

**-End of revocation instruction-**